

WARRANTY CONDITIONS

Structural and anti-corrosion guarantee

The structural components of the solar range manufactured by INDEX, are manufactured under a strict production control, as well as our raw materials that are tested and controlled periodically, thanks to this we can offer the following guarantee for our products.

Aluminium structures:

Materials	NON-AGGRESSIVE ENVIRONMENT (1) Distance to the coast greater than 5 Km	MARITIME or AGGRESSIVE ENVIRONMENT Distance to the coast less than 5 Km
Crude aluminium	15 years	5 years
Anodized aluminum	25 years	25 years

(1) General list of areas considered as aggressive environment:

1. Fossil fuel electricity generation plants: coal, gas or fuel: Safety distance 5 km.
2. Petrochemical plants: Safety distance 5 km.
3. Pulp mills: Safety distance 5 km
4. Wastewater treatment plants: Safety distance 500 m.
5. Industries or areas with emanations of: nitrogen oxides, sulfuric acid, sulfur dioxide, sulfurous compounds, chlorine, or other polluting gases: Safety distance 5 km.

For these areas whenever the safety distance is less than that indicated above, it will be necessary to use anodized aluminum.

The specified warranties are applicable to either of the two aluminium alloys present in the product range, for both the AW-6063 and the AW-6005.

Steel structures:

Materials	Environment C3	Environment C4	Environment C5
Steel S280 Atlantis C4-M	25 years	15 years	5 years

The warranty covers the final installation, applying directly to the end user of the structure. To manage the guarantees, the end customer must contact the distributor who has made the supply so that he can transmit it to the INDEX Customer Service. The warranty period begins from the date of the delivery note and will be repealed if the customer has failed to comply with the payment deadlines agreed on the invoice.

To execute the guarantee, the following documentation must be sent:

- Data of the end customer.
- Purchase invoice.
- Date of commissioning.
- General photographs of the installation.
- Detail photographs of the installation.

Coverage and exemptions.

Coverage.

This warranty covers the replacement of the defective product for a new product, including transport to its entire destination free of charge.

In the event that the product is not available, a product with similar characteristics will be supplied.

The warranty is limited to the replacement of the defective product, so no cost associated with the return will be assumed, such as: disassembly, as well as compensation for consequential, supplementary or related damages related to loss of profits or other indirect costs.

The warranty covers all those metal elements included in the INDEX structures.

Exemptions.

All defects arising from:

- Assembly of auxiliary elements outside the structures supplied by INDEX.
- Modifications or installations other than those recommended by INDEX.
- Inadequate assemblies for not following the indications reflected in the technical sheets and manuals of INDEX.
- Improper handling of goods during transport.
- Improper maintenance.
- Installations in locations whose wind or snow loads exceed those indicated in the product data sheet.
- Fire or exposure to temperatures above 110 °C.
- All those purely aesthetic defects that do not affect the structural safety of the product.

For those structures in which the fixation to the surface is not included, INDEX will not be responsible in case of tearing or collapse due to insufficient or poorly installed anchorage.

Guarantor, execution of the guarantee.

The guarantor is TECNICAS EXPANSIVAS S.L. with CIF: B-26220491, and registered office in IP. La Portalada II, C/Segador 13, CP26006, Logroño, La Rioja. CO

Claims arising in connection with this warranty may not be transferred to third parties.

With regard to the guarantee and the disputes related to it, the law in force in Spain will apply.